

One SouthCoast NAVIGATOR

CHARTING SUCCESS FOR SOUTHCOAST BUSINESS

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BUSINESS NEWS FOR AND ABOUT MEMBERS OF THE ONE SOUTHCOAST CHAMBER

JULY 2023

Summer is for Supporting Small Business



From the Chamber's perspective, there is never a bad time to support small business, but summer creates some opportunities that differ from other seasons of the year.

Many Chamber members depend on the good weather to succeed and "make their year". Whether it is your local ice cream shop or boat charter businesses, their success depends on the changing of the seasons. Exterior remodelers and landscaping businesses do most of their work in the warmer months. Many may be open year-round, but summer is their time to shine.

Outdoor dining establishments and entertainment venues need these warm months as well, in fact they depend on these months so that they may remain open in the dead of winter, when we really need a night out. Our hotels, inns and short-term rental properties also depend mightily on the summer months, since this region attracts

nearly three-quarters of a billion dollars annually in visitor revenue, making it possible for those of us lucky enough to live here to have jobs and enjoy our lives.

Summer is also a time when we can shop outside, support local artists and craftsmen and visit some of our most wonderful natural and man-made assets. Our beaches are unparalleled and the ocean waters warm and inviting. It is perhaps the best time to visit our wonderful museums, monuments and parks, and while they may be busier now than in the dead of winter, they create wonderful opportunities for staycations.

Some of the Chamber's affiliate organizations and friends also depend heavily on summer. Destination New Bedford and Viva Fall River work all year to plan events and programs that appeal to residents and visitors alike. Organizing outdoor markets and putting together

a weekly concert series or coordinating food truck festivals are not small tasks, and these organizations work hard to make our summer special. Buy Black New Bedford will continue to host outdoor opportunities as well.

Much like the holiday season, summer is a difficult time to get people's attention which is why the Chamber programming cuts back a bit, but rest assured, we are gearing up for a busy fall, with Chowderfest preparations in full swing for a September 30 community event to remember. Tickets will soon go on sale for an afternoon of great food, great music and great fun, and we hope to see you there.



Most of all, summer is for families, and the Chamber wishes all of you a prosperous and enjoyable summer!

Mike O'Sullivan
CEO



July 2023 Business After Hours
Sunset Sip & Sail!

Sponsored by: Kilburn Mill at Clark's Cove
Thursday, July 20

Registration: 4:30 p.m.

Departure: 5 p.m. Return Arrival: 7 p.m.

Cuttyhunk Ferry
66 State Pier, New Bedford, MA
Fees/Admission: Members - \$30

July 2023 Women's Power Lunch
Friday, July 21

12:00 p.m. - 1:30 p.m.

Cask & Pig
780 State Road, Dartmouth, MA

Coffee with the Chamber
Tuesday, July 25
9 a.m. - 10 a.m.

New Bedford Harbor Hotel
222 Union Street, New Bedford, MA

SouthCoast Business Builders Breakfast
Tuesday, August 15
8:30 a.m. - 10 a.m.

Sponsored by: The Alzheimer's Association
The Cottages at Dartmouth Village
274 Slocum Road, North Dartmouth, MA
Fees/Admission: \$15 per person
(breakfast included)

For additional information and/or to
register for events please visit:

www.members.onesouthcoast.com/events/

One SouthCoast Navigator is the official news publication of One SouthCoast Chamber

New Bedford Office:

227 Union Street, Mezzanine 2
New Bedford, MA 02740
(508) 999.5231 • fax (508) 999.5237

Fall River Office:

200 Pocasset Street
Fall River, MA 02721
(508) 676.8226 • fax (508) 675.5932

General inquiries: info@onesouthcoast.com

Chamber Staff:

CEO, Michael O'Sullivan
Chief Operating Officer, Rick Kidder
Vice President of Finance & Operations, Dorothy Botelho, IOM
Vice President of Corporate Member Engagement & Sponsorships, Kimberly Coroa Moniz
Director of Membership & Retention, Clifford Athouriste
Director of Events & Programs, Katie Greene
Director of Marketing & Communications, Jennifer Lourenco
Patti Rego, Executive Director, Viva Fall River
Ashley Occhino, Executive Director, Fall River Arts and Culture Coalition (FRACC)
Photographer, Sergio Dabdoub, BadMonkeyPics

2023 OFFICERS & EXECUTIVE COMMITTEE

Executive Committee:

- Chair: Eileen Danahey, St. Anne's Credit Union
- Immediate Past Chair: Kim Perry, Waring-Sullivan Funeral Home
- Chair-Elect: Rose Lopes, Sylvia Group
- Treasurer: Matthew Schondek, Fall River Municipal Credit Union
- Vice Chair-Government Affairs: William Burns, Southcoast Health System
- Vice Chair-Small Business: Curtis Nelson, Nelson Insurance & Financial Services
- Vice Chair-Governance Committee: Doug Glassman, SERVPRO
- Vice Chair-One SouthCoast Chamber Foundation: Nicholas Christ, BayCoastBank
- Vice Chair-Diversity, Equity & Inclusion: Gail Fortes
- At Large: Paul Chasse, REALTOR® Association of Southeastern Massachusetts

Members of the Board of Directors:

Terms to Expire in December 2023:

- William Burns, Southcoast Health System
- Mike Bushell, St. Anne's Hospital
- Nicholas Christ, BayCoast Bank
- Stephen W. Connulty, Paul & Dixon Insurance
- Catherine Dillon, BankFive
- Charlie Fellows, Lafrance Hospitality
- Jeffrey Glassman, Darn It, Inc.
- Melody Lavoie, Medeiros, Lavoie & Wilson, Inc.

- Jeff Pagliuca, Bristol County Savings Bank
- Derek Santos, New Bedford Economic Development Council
- Matt Zenni, Liberty Utilities

Terms to Expire in December 2024:

- Nathan Araujo, Advance Career Services
- Kevin Carando, Acushnet Company
- Barbara Casagrande, AHEAD
- Ronald Ellis, Edward Jones
- Rose Lopes, Sylvia Group
- Lynne Mastera, Precix
- William Rocha, Gold Medal Bakery
- Douglas Rodrigues, D. E. Rodrigues & Company, Inc.
- Carl Sawejko, Sawejko Communications
- Matthew Schondek, Fall River Municipal Credit Union
- Bernadette Souza, Youth Opportunites Unlimited
- Michael Tavares, Horacio's, Inc.
- John Williams, UMASS-Dartmouth

Terms to Expire in December 2025:

- Dugan Becker, SouthCoast Wind
- Paul Chasse, REALTOR® Association of Southeastern Massachusetts
- Jenifer Cullen, Vineyard Wind
- Peter Daley, People Incorporated
- Eileen Danahey, St. Anne's Credit Union
- Dr. Laura Douglas, Bristol Community College
- Monte Ferris, RDA Insurance
- Gail Fortes, YWCA of Southeastern Massachusetts
- Doug Glassman, SERVPRO of Dartmouth/New Bedford & Marion / Middleboro
- Gary P. Howayeck, Esq.
- Anthony Medeiros, Mechanics Cooperative Bank
- Curtis Nelson, Nelson Insurance & Financial Services
- Arti Pacheco, New York Life
- Kim Perry, Waring-Sullivan Funeral Home

The Massachusetts Small Business Center (MSBDC) Network provides one-to-one free comprehensive and confidential services focusing on, business growth and strategies, financing and loan assistance as well as strategic, marketing and operational analysis. In addition, low cost educational training programs are offered across the state targeted to the needs of small business.

Massachusetts Small Business Development Center Network

200 Pocasset Street, Fall River, MA 02721
Phone: (508) 673.9783 Fax: (508) 674.1929
www.msbdc.org
www.facebook.com/msbdc



Business After Hours Sunset Sip & Sail

Join us on the Cuttyhunk Ferry for an evening sail around New Bedford

Thursday, July 20th

5 - 7 PM

\$30 per person

Sponsored by:



KILBURN MILL

AT CLARKS COVE



Coffee with the Chamber

Tuesday, July 25th

9 - 10 AM



New Bedford Harbor Hotel
222 Union St.
New Bedford



AMBASSADOR

Spotlight



DAVID W. DECAMP

President, All Security Co, LLC

All Security Co, was founded with the thought of providing solutions to security challenges, while delivering that solution with a P.O.C.E. "Positively Outrageous Client Experience." We feel that while we are delivering a product, that the "Client Experience" starts with the initial contact and then grows into a long lasting relationships.

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Good News!

Paul & Dixon Announces Promotions, Personnel Changes



Stephen Connulty, President and CEO of the Paul & Dixon Insurance Agency of New Bedford, is pleased to announce the following staff associates' promotions and new roles in the firm.

Rachael Gonsalves, promoted to Chief Operating Officer, is a New Bedford native who has been with Paul & Dixon since 2012. Her most recent role was as Senior Vice President, managing the Commercial and Personal Insurance departments. In her new role, she will be responsible for all day-to-day operations and report directly to the President & CEO.

Craig Correia, promoted to Executive Vice President, has become a partner of Paul & Dixon, as well. Starting as an intern in 2010, Craig has served in a variety of roles and became Vice President of Risk Advisory & Business Development in 2016. He will continue helping clients in the business community solve their risk-related issues while expanding his role of executive leadership and long-term strategy for the future success of Paul & Dixon.

Kim Cunningham, promoted to Senior Account Manager and Personal Lines Team Lead, began working at Paul & Dixon in 2016 as an account manager. She is a Taunton native with over 20 years of experience in the insurance industry. Kim is the Chair of Paul & Dixon's Human Resources Committee and recent Chair of the firm's Community Outreach Committee. She is transitioning in her new role to ultimately handling the day-to-day management of the Personal Lines Department.

Dawn Neto recently joined the team as a new Account Manager. Dawn grew up in Fall River and is a seasoned in-

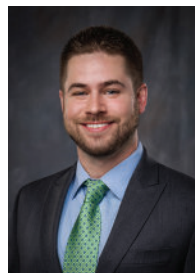
surance professional with over 25 years' experience. In her new role, she services personal accounts and supports the department's team approach to daily service.

"We have a great team at Paul & Dixon, and these members of our staff highlight the talent that runs throughout the entire organization. The way we all work together each day to provide outstanding client service is critical to our success," stated Connulty. "Our committee structure allows our colleagues to drive the agency changes necessary to help our clients deal with the challenges of risk in today's world. Our management team is accessible, knowledgeable, and, most importantly, thankful for the hard work and dedication of our team. Their combined efforts are how we achieve our mission: we protect the things you love and make our community a better place."

Paul & Dixon is a Five Star™ full-service independent insurance agency, providing risk management services and insurance to Southeastern New England businesses and families since 1852. Based in downtown New Bedford since its founding, Paul & Dixon is headquartered in the restored, historic William Rotch Rodman house at 388 County Street, at the foot of Hawthorn Street, with a branch in the Sassaquin section of New Bedford's Far North End on Acushnet Avenue.



Business Intermediary, Justin Grolley, Earns M&AMI



Justin Grolley, MBA, CBI, M&AMI,

CMEA, Business Intermediary with Coastal M&A in New Bedford, MA has successfully completed all the requirements to become an approved Merger & Acquisition Master Intermediary (M&AMI).

The M&AMI designation is highly regarded by the M&A community and by business professionals worldwide. It reflects the professionalism and dedication to the business brokerage and M&A industries. Justin completed all course requirements, membership, and business criteria with completing M&A transactions reviewed by the advisor's board.

Justin has been assisting business owners and future business owners achieve their goals in a professional, confidential environment in the lower middle M&A Market for over 7 years and is an active member of New England Business Brokers Association (NEBBA), The M&A Source, the International Business Brokers Association (IBBA), National Equipment and Business Builders Institute (NEBB), and is a member on the board of directors with the South Coast Business Alliance (SCBA).

More information about Mr. Grolley and Coastal M&A can be found at www.CoastalMandA.com or contacted by phone at (508) 990-9800 or email at j.grolley@nerycorp.com



Sonata Saturdays Return to Downtown New Bedford



2023 outdoor concert series will be held in the garden of the New Bedford Whaling National Historical Park Visi-

tor Center

Symphonic sounds will weave their way through historic downtown New Bedford this summer with the return of Sonata Saturdays.

This free outdoor concert series, now in its third season, is a partnership between The New Bedford Symphony Orchestra (NBSO), New Bedford Whaling National Historical Park, and The Drawing Room.

The fourth Saturday of each month, small groups of NBSO musicians will delight the neighborhood and summer visitors with a variety of classical and popular music.

This year, Sonata Saturdays will be held in the garden of the New Bedford Whaling National Historical Park Visitor Center, located at 33 William Street, on the 4th Saturday of June, July, August, and September from 4-6 pm. Musicians will perform twice each day, with programs beginning at 4-4:45 pm and repeating at 5-5:45 pm. Some chairs will be provided, but you may also bring your own to secure a seat.

Each Saturday will include special events at The Drawing Room, including wine tastings, locally-grown flowers, baked and frozen treats, and of course, artful treasures inside the art and design shop.

Stop by and experience something beautiful.

Sonata Saturdays 2023 Program

July 22: Anna Griffis (viola) and her partner Jensen Ling (bassoon)

Violist Anna Griffis and bassoonist Jensen Ling highlight the pairing of two instruments with a natural affinity but very little music expressly written for them. This program spans the baroque to the 20th century with pieces arranged (or finagled) to fit the bassoon and viola. Works include J.S. Bach's Four Duets, Beethoven's Duo for Clarinet and Bassoon in C major, Rebecca Clarke's Lullaby and Grotesque, and Phillip Hersant's Duo Sephardim, the only work written specifically for this instrumentation.

August 26: The Horns of the New Bedford Symphony Present: Horns in Harmony

The Horns of the New Bedford Symphony perform a variety of works that celebrate the versatility and unique character of the instrument, with its rich and powerful sound being utilized in various ways throughout the program. The concert begins with an arrangement of Mozart's uplifting and virtuosic Magic Flute Overture and continues with suites by Alfred Reed and Nikolai Tchernin, which showcase the different characters of the horn in short movements ranging from courtly tunes, to folks songs, to rousing hunting calls. The program concludes with four selections from Lowell Shaw's lighthearted and jazzy "Fripberries" for horn quartet.

September 23: Timothy Macri, flute and Luis Avila, guitar

Timothy Macri and Luis Avila have worked as a duo for 10 years. Their programs often include multi-cultural music, classical, show tunes and, occasionally, a vocal or two by Mr. Macri! Impromptu sing-alongs have even been known to break out from time to time! Audiences always find their programs fun and engaging.



Office Al Fresco: Your Cubicle with a View at the RJD Museum



Looking for a more inspiring space to work? Office Al Fresco is one of the many outdoor programs offered by The Rotch-Jones-Duff House & Garden Museum (RJD) this summer. Starting on Wednesday, July 12, and running until September 27 (weather permitting), individuals can reserve a space on the deck of the RJD's historic house from 11 a.m. to 3 p.m. In addition to offering a view of the beautiful rose garden, the Museum will provide power outlets, free WiFi, a chair and table, plus access to the restrooms.

Office Al Fresco debuted at the Museum in 2022 as a creative response to the demand for outdoor activities. This "cubicle with a view", where one could enjoy the sound of bird song and the smell of roses, was popular and all time slots quickly booked.

Interested workers can reserve a spot on the Museum's website, using the online scheduler: rjdmuseum.org. The \$5 fee will be used to support the program. For more information, contact the Museum at 508-997-1401.

The Museum is located at 396 County Street, New Bedford. It is open Wednesday through Saturday, 10 a.m. to 4 p.m. Advance booking for admission is encouraged, but not required. Admission is \$8 for adults; \$6 for AAA members, seniors and students; and \$3 for children (age 7-17). The Museum is free for RJD members, as well as for EBT, Connector-Care, WIC, and Wunderfund cardholders. The RJD gardens are open to the public at no cost and available to visit from sunrise to sunset, seven days a week. Visitors are urged to go to rjdmuseum.org to book their Museum visit and to review the most current information on hours and programs.



Massachusetts Maritime Academy Honors Thomas B. Crowley, Jr. as Person of the Year with Emery Rice Medal



Massachusetts Maritime Academy (MMA; www.maritime.edu) honored Thomas B. Crowley, Jr., CEO and

Chairman of the Crowley Corporation, as Person of the Year during an April 27th event held at the newly constructed Maritime Conference Center on the Academy's campus.

The Academy has an established tradition of honoring a civilian or military leader with a distinguished career of excellence, innovation, and service to the maritime industries and other related industries with the Emery Rice Medal, named for an 1897 Academy graduate and WWI hero. Captain Rice was twice recognized by President Theodore Roosevelt for his maritime skill and bravery.

Crowley has been at the helm of the privately-held, U.S.-owned and operated logistics, marine and energy solutions company since 1994, succeeding his father and grandfather in such roles dating back to the company's founding in 1892. Under his leadership, the corporation has evolved to be a global leader focused on continuously innovating to create logistics, maritime and energy solutions for the commercial and government sectors. Crowley has sparked an evolution of the organization to become a forward-thinking brand with a culture focused on creating new businesses in emerging markets, such as offshore wind, advanced energy and alternative fuels, and initiated an ongoing transformation to be the most sus-

tainable and innovative maritime and logistics company in the Americas.

His stewardship within the industry has led to many accolades including the United Seaman's Service with the prestigious Admiral of the Ocean Sea Award. Crowley also serves on the Board of Directors of the World Shipping Council, the Florida Council of 100, and as an advisory board member at the University of Washington Foster School of Business, where he earned a business finance degree.

"It is truly an honor to be recognized as Massachusetts Maritime Academy's Person of the Year," said Tom Crowley. "Crowley and MMA have a long, strong partnership of building a consistent pool of qualified mariners and cultivating leaders of the U.S. maritime industry. We are grateful to be able to provide cadets scholarships to help build a life-long career as a merchant mariner and we, as Crowley, are here to support them with training aboard our vessels, cadet billets and internships. I look forward to continuing our work together forging a strong, innovative and skilled workforce that drives the future of maritime."

Do you have good news? Please email information to: info@onesouthcoast.com



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Mayor Paul Coogan Receives Southcoast Health's Annual Hero for Health Award



The Southcoast Health Hero for Health Award is presented annually to an outstanding leader or group of leaders, who exemplifies the mission of Southcoast Health by fighting for and promoting health and wellness in our region, state, and country.

Mayor Coogan took office in January 2020 when three months into his first term, the COVID-19 pandemic changed the world. Mayor Coogan and public officials from the city of Fall River consistently coordinated with health experts and public safety personnel to build a

regional strategy to overcome the challenges and uncertainty of this deadly virus.

“With the end of the Public Health Emergency on May 11, we can now step back and reflect upon all that has happened over the past three years. Today, I am honored to present this award to somebody who embodies what it means to work together, as a collective team, to achieve great things. That leader is our very own Mayor of Fall River—Paul Coogan,” Kruger said at the award presentation.

“Mayor Coogan partnered with Southcoast Health to stand up one of the first COVID-19 testing and vaccination sites on the South Coast at the Liberal Club and donated PPE when it was nearly impossible to source. He has worked tirelessly with Southcoast Health and other community partners to address

behavioral health, substance abuse, and homelessness in our community.”

Due to the unwavering teamwork between Southcoast Health, city officials, and local Emergency Medical Services, many lives were saved throughout the pandemic.

“Working with Southcoast Health, one of Fall River’s largest employers, our public health officials, and our first responders was vital throughout the pandemic, to protecting the health of our city. I am grateful for our partnership and for their continued support and I am proud to accept the Hero for Health Award on behalf of all the

residents of Fall River,” said Mayor Paul Coogan.

Last year the Southcoast Health Hero for Health award was given collectively to the 36 local municipal departments providing emergency medical services (EMS) across southeastern Massachusetts and Rhode Island. Southcoast Health thanks all local EMS personnel for their collaboration and partnership to provide exceptional care across the region.

Thank you to all involved for their ongoing adaptation, service, and cooperation in the region’s pandemic response.



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12:00 p.m. - 1:30 p.m.


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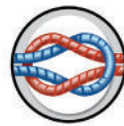
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Sorbae Frozen Treats
New Bedford, MA**



**Grand Opening/
Ribbon Cutting
ReMax Vantage
Wareham, MA**



**Grand Opening/
Ribbon Cutting
Three Rego Creative
Fall River, MA**



ONE SOUTH COAST
C H A M B E R

RECENT EVENTS



**2023 Legislative Luncheon
Rachel's Lakeside
Dartmouth, MA**



**June 2023 Ambassador Luncheon
Origen Bar & Grill
Fall River, MA**

Carmen F. Sylvester, Alltrust Credit Union's President & CEO, Receives Honorary Doctorate from Bryant University



Alltrust Credit Union is pleased to announce that their President and CEO, Carmen F. Sylvester, has received an Honorary Doctorate from Bryant University in Smithfield, RI.

Sylvester, who joined Alltrust in August of 2017, was nominated to receive this honorary doctorate for her 30 years of service in the financial services industry. The nomination spotlighted the type of culture she fosters at Alltrust, her strong leadership capabilities, and the strides she has taken to make Alltrust a financially strong and well-respected Credit Union. Sylvester has established a culture of ensuring the staff know that the Credit Union's greatest asset is

its members and employees and is continually developing a culture of friendly member-centric service. She promotes a culture of transparency with employees by sharing Credit Union's financials and presentations to discuss plans and upcoming projects. It is important for Sylvester to communicate with the entire staff and for the employees to be able to ask questions and offer insight on their thoughts on the decisions.

The growth and changes the Credit Union has experienced during Sylvester's leadership demonstrates her strong financial background, her ability to build a culture inspiring confidence and knowledge with the staff and recognizes the importance

of communications with members and employees. Sylvester encourages all employees to be involved as she cultivates an environment of moving forward together so everyone can be proud of their accomplishments as a team.

Sylvester, a resident of Swansea, Mass., earned a Bachelor of Science in Finance and a Human Resources certification both from Bryant University and holds the designation of Professional Human Resources (PHR). She also studied at the University of Colorado Financial Management School and at Rockhurst University National Seminars. In 2020, Sylvester was one of the recipients of the New England Women in Banking Award.

ABOUT ALLTRUST CREDIT UNION:

Established in 1922, Alltrust Credit Union celebrated their 100th anniversary in November of 2022. The credit union has assets of over \$300 million and provides banking services to more than 13,800 members. The main office is in Fairhaven, Massachusetts, with branch offices in Fall River, New Bedford, and Seekonk, Massachusetts. Follow Alltrust on Facebook, Twitter, Instagram, TikTok and LinkedIn. For more information, call 508.994.9971 or visit alltrustcu.org.



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www.southcoastmarketinggroup.com

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Urgent Care Locations:

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Fairhaven, MA

208 Mill Road

Fall River, MA

450 William S Canning Blvd

Lakeville, MA

12 Main Street

Seekonk, MA

39 Commerce Way

Wareham, MA

Wareham Crossing
2421 Cranberry Highway

 Southcoast[®] Health
Urgent Care

Bristol Community College Names New Vice President for Academic Affairs



Andrew Fisher, Ed.D., has been appointed Vice President for Academic Affairs at Bristol Community College. Dr. Fisher enters his new role after working at NHTI-Concord's Community College, as Vice President of Academic Affairs - Chief Academic

Officer, since 2020. He earned his Bachelor of Arts in anthropology, from the University of North Texas and his Master of Science in higher education teaching and his Doctor of Education in supervision, curriculum development and instructional leadership in higher education, from Texas A&M University-Commerce.

He has worked in higher education for more than 15 years, as both an innovative leader and faculty member.

As Vice President of Academic Affairs, Dr. Fisher will direct Bristol's academic programs and services, in alignment with the college's mission, goals and core values and ensure that Bristol's academic programs and services continue to meet the evolving needs of our students and communities.

Some of Dr. Fisher's most notable achievements at NHTI-Concord's

Community College include advancing Diversity, Equity and Inclusion (DEI) efforts to incorporate more inclusive hiring and support for professional development, establishing an enhanced system for learning outcome documentation and developing a micro-credential program that spanned credit to non-credit offerings tied to workforce demands.

Prior to this most recent role, he held positions as Provost and Chief Academic Officer, at North Central Texas College; Campus Director and Instructor of Developmental Reading and Writing, English and Learning Frameworks, at Paris Junior College; as well as Chair of the Developmental Studies Department, at Panola College.

Dr. Fisher began at Bristol on May 22, 2023.

About Bristol Community College

Bristol Community College (Bristol) has core values rooted in student success and lifelong learning. For more than 50 years, Bristol has served as a leading resource for education and workforce development in the region including locations in Attleboro, Fall River, New Bedford, Taunton and Online.

The college is one of the largest employers in the region and is dedicated to fostering an inclusive environment with a rich diversity of beliefs, cultures, languages, abilities and lifestyles. Bristol is a public community college accredited by the New England Commission of Higher Education (NECHE). <http://www.bristolcc.edu>.



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St. Anne's Celebrates 87th Annual Meeting; Awards \$24,000 in Scholarships to Local Students



St. Anne's Credit Union held its 87th Annual Meeting at the Credit Union's Corporate Office in Fall River on April 24. Chairman of the Board William R. Bouchard and Board Members Jo Ann Bentley, Claire M. Entel, Kevin Vieira and Yonaton "Yoni" Sunshine were re-elected to their positions while Simone L. Garant was introduced as an Honorary Director and thanked for her 28 years of unwavering dedication to the Credit Union.

Reviewing the highlights of the past year, Chairman William R. Bouchard and President & Chief Executive Officer Eileen M. Danahey shared the Credit Union's growth in various areas, such as membership, earnings, loans, and savings deposits. This growth enabled the Credit Union to reinvest and provide their members and their businesses with \$155.6 million in loans, fostering confidence and financial security.

"In 2022, we expanded our services to reach underserved and under-

banked communities by establishing a presence in Norfolk and Suffolk counties, while maintaining our commitment to our roots in Fall River by opening a new branch on Pleasant Street," said William R. Bouchard. "This increased access to banking and lending opportunities provides greater chances for building household and generational wealth, as well as promoting community vitality."

Furthermore, St. Anne's made significant efforts to enhance their delivery channels, aiming for faster, more secure, and intuitive experiences. These efforts included optimizing digital platforms, empowering members to confidently use digital channels, and offering solutions for 24/7 self-service banking – including walk-in or drive-up access, appointment scheduling, and online or mobile banking. Notable advancements included the introduction of Live Video Tellers, enabling video interactions with knowledgeable tellers through the drive-up, as well as the implementation of a unified communications software on stannes.com that provides an enhanced chat bot, secure messaging and more.

From their humble beginnings to

the present day, St. Anne's takes pride in simplifying financial management. They now offer a range of free solutions at stannes.com/financial-tips, including in-person seminars, Lunch and Learns, virtual and on-demand webinars, educational content, financial calculators, and more, all designed to benefit anyone seeking to improve their financial well-being.

"Our organization's growth and success rely on continuously improving your experience and meeting your needs," stated Eileen M. Danahey during the meeting. "Our dedication to this commitment has been recognized by the SouthCoast community, naming us the Best Credit Union and Mortgage Lending Company for six consecutive years. Additionally, Cape & Plymouth Business Media honored us as one of the Best Places to Work. We are proud of our accomplishments, confident in our strategy, and inspired by our dedicated team members, as their selfless service is the foundation of our mission to enrich lives and make a positive impact."

To acknowledge the commitment of their team members, St. Anne's proudly promoted 30% of their workforce internally in 2022, dem-

onstrating their dedication to fostering growth and recognizing talent within the organization.

Beyond community support provided throughout the year, St. Anne's remains committed to empowering their members and their children to achieve financial and academic success. In 2022, the Credit Union continued its support by offering \$24,000 in scholarships to deserving recipients. For more information on upcoming scholarship programs, visit stannes.com/scholarships. Moreover, St. Anne's provides free savings and checking accounts specifically tailored to meet the needs of students during this crucial phase of their lives and they have established a partnership with UMass Dartmouth, offering discounts and special offers to students, staff, and alumni. Further details can be found at stannes.com/college.

To learn more about St. Anne's Credit Union or to open an account within minutes, visit stannes.com/About-Us.

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Annual Meeting: SouthCoast Community Foundation Elects Four New Directors to Board; President Search Underway



On Tuesday, June 13th, the SouthCoast Community Foundation held its 28th Annual Meeting at the UMass Dartmouth Charlton College of Business. With a full-capacity audience that included many community leaders and philanthropists, the Foundation elected four new Board members: Kate Alves, Rochester resident, and President of Barry Investment Advisors; Janet Coquillette, Mattapoisett resident and long-time volunteer with arts

organizations; Nathaniel Rodriguez, New Bedford resident and Captain in the New Bedford Police Department; Anne Tangen, Dartmouth resident and President and CEO of BankFive.

“It is an honor to be elected to the Community Foundation Board. I look forward to our work in serving our communities through philanthropy,” said Anne Tangen, who was elected to a one-year term. The role

of the Board is to govern and provide oversight of the organization. Elected officers were: Gail Fortes, Chair; Jayne Rebello Korn, Vice-Chair; Jonathan Rounds, Treasurer; and Maria Rosario, Clerk.

In her Chair’s report, Fortes said, “The search for the next President and CEO of the Community Foundation is underway. We’ve been excited by the candidates who have come forward, and we are confident that we will have an announcement on that front soon.” Fortes discussed the work the Foundation has done over the past year, including distributing over \$1 million to arts organizations and expanding the organization’s scholarship program. As a result, 107 students were granted over \$576,000 in scholarships last year.

The Treasurer, Jonathan Rounds, reported that the total managed assets of the organization were just below

\$50 million at the close of 2022, with 182 funds granting \$4.9 million to 151 organizations last year.

The evening was closed out by the President and CEO of the Boston Foundation, Lee Pelton. He discussed issues of health and racial equity, commenting, “The persistent legacy of structural racism and stubborn continuance of interpersonal bias means that these challenges fall with extra weight on our underserved communities and especially families of color.” He went on to share how community foundations can tackle these issues, stating, “The full embodiment of our shared civic engagement and leadership means seizing the moment, choosing to be innovative, to be daring, to be bold, to take risks.”

People Incorporated announces Michelle “Mimi” Larrivee as Director of Workforce & Community



People Incorporated has named Michelle “Mimi” Larrivee as its new Director of Workforce & Community Partnerships, a position that oversees several youth programs and the Agency’s affiliate organizations, such as the Diabetes Association, Inc. Programs include the Community Engagement Center at the Resiliency Preparatory Academy; Urban Youth Collaborative; the Jack Rua Camp for Children with Diabetes; and Youth Exercise, Sports, and Supports (YESS).

Larrivee joins People Incorporated with over three decades of working with Fall River-area youth as the

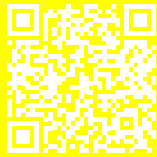
Teen Director and a program director at her previous youth-serving nonprofit organization. A current member and Vice Chair of the Fall River School Committee, Larrivee also serves on the city’s Youth Violence Task Force, the Fall River Anti-Bullying Task Force, and is co-coordinator of the Mayor’s Youth Council.

“I’m proud to continue my work with our community’s youth, this time alongside the wonderful and caring staff at People Incorporated. This organization brings so many services and supports to people who need them, and I am excited to be a

part of that work,” said Larrivee.

“Mimi has already proven to be a valuable asset to our program team,” said People Incorporated’s President & Chief Executive Officer Megan Stirk. “She has hit the ground running with the programs she manages – notably with the Urban Youth Collaborative graduation and preparing for the summer at Camp Jack – and I’m looking forward to seeing the programs grow and prosper under her leadership.”

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BayCoast Insurance™ Announces Acquisition of E.P. Tremblay and Sons Insurance Agency, Inc.



For more than two decades, BayCoast Insurance has been a trusted source for high-quality insurance products and personalized service on the South Coast of Massachusetts and Rhode Island. The addition of E.P. Tremblay Insurance means its customers will now enjoy an enhanced variety of insurance products from the industry's top insurers.

“With our aligned cultures and values, the decision to join BayCoast Insurance was an easy one to make,” said Mark Tremblay, President of E.P. Tremblay. “It has been a privilege to have served my insurance customers throughout the years, and I am confident they will enjoy an exceptional level of service with BayCoast that is second to none.”

With this exciting collaboration, Tremblay customers will have access to BayCoast Insurance locations across Southern New England, including Massachusetts offices in Fall River, Somerset, Swansea, Seekonk, and Fairhaven and a Rhode Island office in Tiverton.

“I am pleased to announce that Insurance Agent and Customer Service Specialist Judy Ferreira is now part of the BayCoast Insurance family and will help ensure a smooth transition for our valued customers,” adds Tremblay. “She will be staffed at the BayCoast Insurance office located at 560 Wilbur Avenue in Swansea, MA, and can be reached by phone at (508) 491-3113 or by email at jeferreira@baycoastins.com.”

It is important to note that solely the insurance portion of E.P. Tremblay's business is being acquired by BayCoast Insurance. Mark and his team will maintain his real estate, accounting, and payroll services out of his existing office.

This is the second acquisition for BayCoast Insurance in recent months. Hadley Insurit Group (HIG) of 246 Durfee Street in Fall River, MA, known

for its long history of industry excellence and customer satisfaction, joined the BayCoast family on December 31, 2022. All their valued employees have been retained by BayCoast, including Principals/Brokers Paul C. Burke and Christopher Hadley, who are now in leadership roles with BayCoast Insurance.

Previously known in the region as Partners Insurance Group, the agency began the process of changing its name to BayCoast Insurance in January of this year. As a wholly owned subsidiary of BayCoast Bank, this exciting re-branding further solidifies the agency's connection to the respected BayCoast brand, which has built a strong reputation for excellence in Southern New England.

“We're still the same insurance agency, with the same great people,” notes Long. “Our new name better reflects our relationship with the BayCoast brand and its family of exceptional services and financial solutions. Our customers will benefit from the convenience of having access to this wide variety of solutions all under the BayCoast name.”

PHOTO 1 (Left to Right) Paul Burke, Vice President at BayCoast Insurance; Mark Tremblay, President of E.P. Tremblay; Patrick Long, President & CEO of BayCoast Insurance; Christopher Hadley, Vice President at BayCoast Insurance; Lori Chaput, Executive Vice President, Chief Operating Officer at BayCoast Insurance

PHOTO 2 (Left to Right) Judy Ferreira, Customer Service Specialist at BayCoast Insurance; Patrick Long, President and CEO of BayCoast Insurance; Mark Tremblay, President of E.P. Tremblay

An exciting announcement from one of the South Coast's leading independent insurance agencies. Effective May 31, 2023, BayCoast Insurance™, formerly known as Partners Insurance Group, has acquired E.P. Tremblay and Sons Insurance Agency, Inc. of Somerset, Massachusetts.

“We are proud to welcome E.P.

Tremblay Insurance to the BayCoast Insurance family,” said Patrick D. Long, President and CEO of BayCoast Insurance. “For more than 48 years, E.P. Tremblay has offered comprehensive insurance coverage to members of our local communities. We look forward to continuing to provide the customized solutions and service they have come to expect.”

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